



**ALTADENA MUTUAL WATER COMPANIES  
POST-FIRE RECOVERY UPDATE 1/30/2025  
for Rubio Cañon Land & Water Association, Las Flores Water Company,  
and Lincoln Avenue Water Company**

**\*\*\*\*IMPORTANT REMINDER FOR SHAREHOLDERS/CUSTOMERS RETURNING TO  
THEIR HOMES\*\*\*\***

**January 30, 2025 Post-Fire Recovery Update Highlights**  
**Do Not Drink Your Water**  
**Las Flores DND order lifted in Poppyfields Pressure Zone**  
**Bottled Water is Available**  
**Next Phase Underway: Sampling Drinking Water**  
**Restrict Outdoor and Plant Watering**  
**Potential Indoor Water Pressure and Temperature Challenges**



**DO NOT DRINK-DO NOT BOIL** orders remain in effect for all 3 mutual water companies serving Altadena.  
Do not attempt to treat the water in any manner.

After extensive water testing in accordance with the Division of Drinking Water (DDW) requirements, LAS FLORES WATER COMPANY is pleased to report that some of their customers may resume normal use and consumption of their tap water. To see the map of the service area where this order is no longer in effect, please visit their website and review the highlighted area on the [MAP](#) provided.



**Timeline of Recovery Efforts:**

Initial damage assessments are complete for each of the systems, and temporary emergency repairs are underway to use existing interconnections between the damaged water systems. The extraordinary firestorm stressed access to power as well, with the water systems still relying on generators for immediate power needs. The mutual water companies continue to rely on assistance and support from the Metropolitan Water District (MWD) and Foothill Municipal Water District to maintain standby generator operations.



All three systems are fully pressurized as of January 27, however, they are still operating on generators, limiting overall capacity. While the systems have been re-pressurized and water service is returning, you could still experience issues with water pressure or temperature at your individual residence. The water pressure may be affected due to damaged infrastructure either in or around your home. Additionally, water temperature issues persist as energy supplies remain disrupted in areas impacted by the fire.



Water for Irrigation and Property Clean Up: Similar to drought and water conservation efforts, outdoor watering restrictions remain in place from 9:00 AM - 5:00 PM to help preserve the limited water supply. **Please continue to refer to the Do Not Drink Notice for guidance** on using your household water, including for showering or laundry. If you still do not have water service, contact your water provider, and they will schedule an appointment to survey your water lines.

**We are committed to lifting the Do Not Drink order as quickly and safely as possible.**



#### **Update from Lincoln Avenue Water Company**

The sampling plan was approved by DDW on January 29. Lincoln Avenue Water Company will take almost 300 samples from today to Saturday, January 31, 2025. Preliminary results are expected early next week.



#### **Update from Rubio Cañon Land and Water Association**

Rubio Cañon's sampling plan is expected to be approved on January 30, and sampling and testing could begin as soon as February 3.



#### **Update from Las Flores Water Company**

Las Flores Water Company is pleased to report that some of their customers may resume normal use and consumption of their tap water. To see the map of the service area where the Do Not Use Order has been removed, please visit their website and review the highlighted area on the [MAP](#) provided.

As a reminder: Each system must flush its mainlines and allow a 72-hour hold time before sampling can begin. Over 150 samples will be analyzed over several days. It is

anticipated that it will take one to two weeks to receive final clearance from DDW following the sampling process, though delays can occur.



We appreciate your patience during this time and will continue to keep you updated. **If you have questions or need assistance you can contact your mutual water company as follows:**

[Lincoln Avenue Water Company](#)

Online: <https://lawc.org/contact-us/> Telephone: 626-798-9101

[Rubio Cañon Land and Water Association](#)

Email: [info@rclwa.org](mailto:info@rclwa.org)

Telephone: Intermittently available: (626) 797-0509

**Temporary message line if main line is out of service: 626-514-6034**

[Las Flores Water Company](#)

Email: [info@lasfloreswaterco.com](mailto:info@lasfloreswaterco.com) Telephone: 626-797-1138

**\*\*All of our staff is assisting with recovery efforts on the ground. Our company emails and phone lines are intended for use by our shareholders/customers. For media inquiries, please contact (626) 514-8548. We will get back to you as soon as possible.\*\***

**Please continue to monitor our websites for updates.  
We will provide another update on Tuesday, February 4, 2025.**

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### **ONGOING REMINDERS:**

**Bottled water is available at several nearby locations**, including the offices of Rubio Cañon Land and Water Association, Lincoln Avenue Water Company, and Foothill MWD. Las Flores Water Company is also offering to fill five-gallon jugs with potable water (sourced from Foothill MWD). Water pickup times are Monday through Thursday, 1:00 – 4:00 PM; Monday through Friday, 8:00 AM – 4:00 PM at Lincoln Avenue.

- Foothill MWD Office: 4536 Hampton Rd, La Cañada Flintridge, CA 91011
- Las Flores Office: 428 E Sacramento St, Altadena, CA 91001
- Lincoln Avenue Office: 564 W Harriet St, Altadena, CA 91001
- Rubio Cañon Office: 583 E Sacramento St, Altadena, CA 91001

We appeal to our shareholders/customers to utilize these resources for their immediate water needs. Unfortunately, some have resorted to connecting to fire hydrants and taking water. This is illegal and has the potential to further contaminate our water. **We want to stress that water theft is counterproductive to recovery efforts.**

**Announcements continue on the next page.**



**Debris removal is underway in Altadena**

This first phase includes clean up by USEPA with LA County Public Works of household hazardous waste such as paint, cleaners and solvents, oil, batteries, and pesticides.

Phase 2 will be fire debris removal for owners of destroyed structures.

Residents are advised to exercise caution if traversing areas affected by the fire, as there may be nails or other hazardous debris in the aftermath of the firestorm. For further information:

- <https://recovery.lacounty.gov/debris-removal/hazardous-material/>
- <https://pw.lacounty.gov/epd/debris-removal/>
- Debris Removal Hotline – (844) 347-3332