



**ALTADENA MUTUAL WATER COMPANIES
POST-FIRE RECOVERY UPDATE 2/4/2025
for Las Flores Water Company, Lincoln Avenue Water Company,
and Rubio Cañon Land & Water Association**

******IMPORTANT REMINDER FOR SHAREHOLDERS/CUSTOMERS RETURNING TO
THEIR HOMES******

February 4, 2025 Post-Fire Recovery Update Highlights

**Do Not Drink Your Water
Water Sampling Continues to Assess Drinking Water Quality
Bottled Water is Available
Sandbag Distribution Sites: Prepare for Rain
Las Flores DND order lifted in Poppyfields Pressure Zone
Restrict Outdoor and Plant Watering**



DO NOT DRINK-DO NOT BOIL orders remain in effect for all 3 mutual water companies serving Altadena.

Do not attempt to treat the water in any manner.

After extensive water testing in accordance with the Division of Drinking Water (DDW) requirements, LAS FLORES WATER COMPANY is pleased to report that some of their customers may resume normal use and consumption of their tap water. To see the map of the service area where this order is no longer in effect, please visit their website and review the highlighted area on the [MAP](#) provided.



Bottled water is available at several nearby locations, including the offices of Rubio Cañon, Lincoln Avenue, and Foothill MWD. Water pickup times are Monday through Thursday, 1:00-4:00 PM, and Monday through Friday, 8:00 AM-4:00 PM at Lincoln Avenue. Las Flores is also offering to fill five-gallon jugs with potable water (sourced from Foothill MWD).

- Foothill MWD Office: 4536 Hampton Rd, La Cañada Flintridge, CA 91011

- Las Flores Office: 428 E Sacramento St, Altadena, CA 91001
- Lincoln Avenue Office: 564 W Harriet St, Altadena, CA 91001
- Rubio Cañon Office: 583 E Sacramento St, Altadena, CA 91001



Prepare for Forecasted Rain with Sandbags

Rain is expected in LA County starting Tuesday night. Due to an increased change of mud and debris flow, residents in wildfire-impacted areas can pick up sandbags at these locations to help protect their property from potential flooding.

- Robinson Park, 1081 N. Fair Oaks Ave. Pasadena, CA 91103
- Victory Park, 2575 Paloma St. Pasadena, CA 91107

LAC Public Works staff will be available to assist through the week from 9:00 AM-5:00PM. More information is available at:

<https://pw.lacounty.gov/dsg/sandbags/>

SAMPLING UPDATES

We are committed to lifting the Do Not Drink order as quickly and safely as possible.



Lincoln Avenue Water Company

The sampling plan was approved by DDW and sampling is ongoing. Please continue to monitor our website for updates about preliminary results.



Rubio Canon Land and Water Association

Rubio Cañon's sampling plan was approved on January 30, and sampling and testing will began Tuesday, February 4. A second second round of Bacti samples were completed and all have come back "clear." An additional 150+ samples will be drawn Thursday, February 6.



Las Flores Water Company

Las Flores Water Company is pleased to report that some of their customers may resume normal use and consumption of their tap water. To see the map of the service area where the Do Not Use Order has

been removed, please visit their website and review the highlighted area on the MAP provided.

As a reminder: Each system must flush its mainlines and allow a 72-hour hold time before sampling can begin. Over 150 samples will be analyzed over several days. It is anticipated that it will take one to two weeks to receive final clearance from DDW following the sampling process, though delays can occur.



We appreciate your patience during this time and will continue to keep you updated. **If you have questions or need assistance you can contact your mutual water company as follows:**

[Lincoln Avenue Water Company](#)

Online: <https://lawc.org/contact-us/> Telephone: 626-798-9101

[Rubio Cañon Land and Water Association](#)

Email: info@rclwa.org

Telephone:(626) 797-0509 (Main office phone is back online).

[Las Flores Water Company](#)

Email: info@lasfloreswaterco.com Telephone: 626-797-1138

****All of our staff is assisting with recovery efforts on the ground. Our company emails and phone lines are intended for use by our shareholders/customers. For media inquiries, please contact (626) 514-8548. We will get back to you as soon as possible.****

**Please continue to monitor our websites for updates.
We will provide another update on Friday, February 7, 2025.**

ONGOING REMINDERS:



Timeline of Recovery Efforts:

Initial damage assessments are complete for each of the systems, and temporary emergency repairs are underway to use existing interconnections between the damaged water systems. The extraordinary firestorm stressed access to power as well, with the water systems still relying on generators for immediate power needs. The mutual water companies continue to rely on

assistance and support from the Metropolitan Water District (MWD) and Foothill Municipal Water District to maintain standby generator operations.



All three systems are fully pressurized as of January 27, however, they are still operating on generators, limiting overall capacity. While the systems have been re-pressurized and water service is returning, you could still experience issues with water pressure or temperature at your individual residence. The water pressure may be affected due to damaged infrastructure either in or around your home. Additionally, water temperature issues persist as energy supplies remain disrupted in areas impacted by the fire.



Water for Irrigation and Property Clean Up

Similar to drought and water conservation efforts, outdoor watering restrictions remain in place from 9:00 AM - 5:00 PM to help preserve the limited water supply. **Please continue to refer to the Do Not Drink Notice for guidance** on using your household water, including for showering or laundry. If you still do not have water service, contact your water provider, and they will schedule an appointment to survey your water lines.



Debris removal is underway in Altadena

This first phase includes clean up by USEPA with LA County Public Works of household hazardous waste such as paint, cleaners and solvents, oil, batteries, and pesticides.

Phase 2 will be fire debris removal for owners of destroyed structures. Residents are advised to exercise caution if traversing areas affected by the fire, as there may be nails or other hazardous debris in the aftermath of the firestorm. For further information:

- Phase 1: Hazardous Material Removal:
<https://recovery.lacounty.gov/debris-removal/phase-1/#1738601057265-1c1857e8-0e79>
- Phase 2: Debris Removal by US Army Corps of Engineers:
<https://recovery.lacounty.gov/debris-removal/phase-2/>
- Private Property Debris Removal Information:
<https://pw.lacounty.gov/epd/debris-removal/>
- Debris Removal Hotline – (844) 347-3332

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